PHSA Office of Virtual Health

Providing support for *Zoom for Healthcare* to:

Provincial Health Services Authority
Province-wide solutions. Better health.

BRITISH COLUMBIA

COMMUNITY LIVING BRITISH COLUMBIA

island health

Providence
HEALTH CARE
How you want to be treated.

Join a Zoom virtual health visit from a computer

More information
https://tinyurl.com/phsazoompt

Technical support
Contact the BC Patient Help Desk: 1-844-442-4433 (toll-free)

Run a test before your visit
https://zoom.us/test

Do you need a Zoom account to join?
No, you can join without an account.

Join your virtual health visit

1. Check your email inbox and junk box for your visit invite.

2. Click the **URL link** to join your visit. You do not need a Zoom account to join.

   > Hello,
   >
   > You are invited to a Zoom Virtual Health Visit.
   >
   > Join the Virtual Health Visit
   >
   > https://phsa.zoom.us/j/64860615114?pwd=enhqVVdUcnAybXkvZkNjeXNueitNdz09
   >
   > Meeting ID: 648 6061 5114
   >
   >   Password: 004455
   >
   > Can't join by computer or mobile device? Join by telephone:
   >
   >   1833 955 1088 (Toll-free)
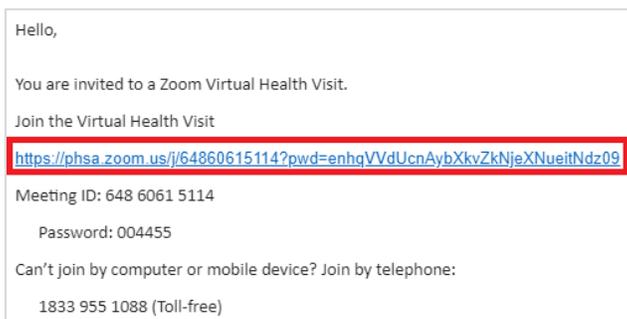
3. If this is the first time you are using Zoom, the **Zoom Client for Meetings** program will automatically begin downloading to your computer.

   - Click on the file (bottom-left corner of the web browser) when it is done downloading.
   - Then click **Run** to complete the installation.

4. If you cannot download or run the program:

   - Download the **Zoom Cloud Meetings** application to your Apple/Android smartphone or tablet to join.
   - OR click **Join from Your Web Browser** using Google Chrome, Safari, Firefox, or Edge.

5. You will be assigned to a waiting room or put on hold until your healthcare provider starts the visit. Please wait.

Welcome to the waiting room. The host will let you in soon.

PHSA Office of Virtual Health
Providing support for Virtual Health Visits to:

doctors of bc

Provincial Health Services Authority
Providence

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Invitation to a virtual health appointment

You have previously consented to join this virtual health visit. You can withdraw your consent by leaving this virtual health visit.

🔊 Choose your audio settings

Depending on your computer set up, you have two options for how to talk with your healthcare provider.

1. Use computer audio

- This uses your computer's microphone and speakers.
- If you always want to join this way, you can tick the box next to **Automatically join audio by computer when joining a meeting.**

2. Use the phone

- You can use a phone number to call in to the visit in addition to using the computer video. You can find this phone number on your invitation.
- Use this option if your computer does not have speakers or the sound quality is bad.
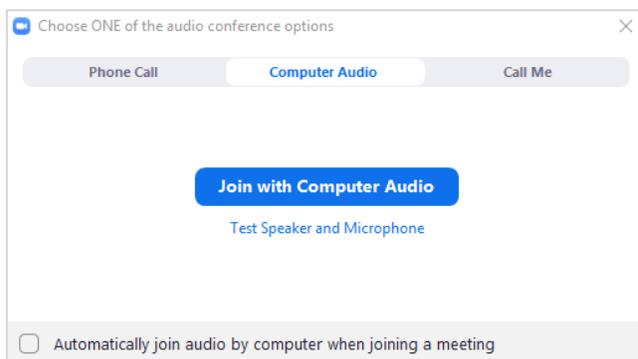
Choose ONE of the audio conference options   ✕

Phone Call	Computer Audio	Call Me

Join with Computer Audio

Test Speaker and Microphone

☐ Automatically join audio by computer when joining a meeting
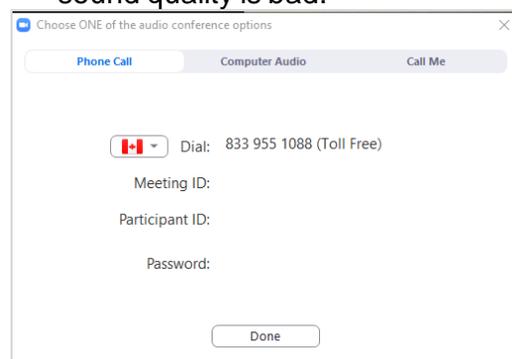
Choose ONE of the audio conference options   ✕

Phone Call	Computer Audio	Call Me

🇨🇦 ▼   Dial: 833 955 1088 (Toll Free)

Meeting ID:

Participant ID:

Password:

Done

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▶ Participate in the virtual health visit
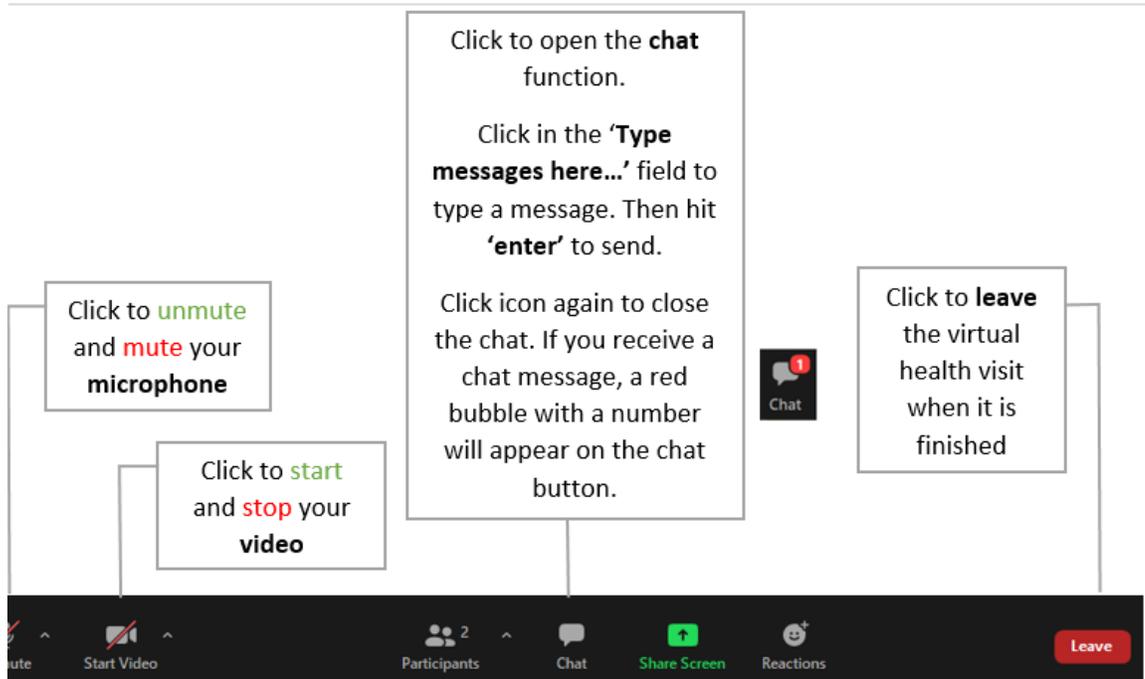
Click to open the **chat** function.

Click in the '**Type messages here...**' field to type a message. Then hit '**enter**' to send.

Click icon again to close the chat. If you receive a chat message, a red bubble with a number will appear on the chat button.

Click to unmute and mute your **microphone**

Click to start and stop your **video**

Click to **leave** the virtual health visit when it is finished

ute   Start Video   Participants 2   Chat   Share Screen   Reactions   Leave